Release Notes for CaraSolva®
Revision 2.16.3.0

Dated September 20, 2016

Hello!

We have some exciting new features to be implemented in our next software release!
Our Product Specialists and Development Team have worked diligently over the past few months to add new and useful features for you. We have also fixed a few system bugs. We wanted to give you a heads up prior to the release on what's to come! Please see below for a list of new features, enhancements and bug fixes you can expect next Wednesday! Also, stay tuned for more details on how to take advantage of these new features. We will be sending out more information as well as invite you to a FREE live webinar training!

To install this upgrade, the system will be unavailable for up to 2 hours at the following times:

Eastern: Wednesday, September 21st from ***12:00 – 2:00 AM*** EDT
Central: Tuesday, September 20th from ***11:00 PM – 1:00 AM*** CDT
Mountain: Tuesday, September 20th from ***10:00 PM – 12:00 AM*** MDT
Pacific: Tuesday, September 20th from ***9:00 PM – 11:00 PM*** PDT

As always, feel free to get back to us with any concerns, comments or questions.

Thank you.

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New Features

New! Help Center Support Website!
A new, interactive website was created to enhance your support experience while in MedSupport! When you click the FAQ link on the top menu, you will be taken to a brand new support site where you can easily search our knowledgebase of FAQs, provide enhancement suggestions, enter a support ticket and participate in our new community discussions!

Red Prompts Collapse On Prompt Page
Have your direct support staff ever complained of seeing so many late prompts on the page that they couldn't access or clear current prompts? Good news! Red or late prompts older than 12 hours are now automatically collapsed and hidden on the prompt page to allow visibility to more current prompts for your staff to process!

Ability to Clear Late Prompts
Not only can the red prompts automatically collapse, Program Administrators now also have the ability to clear multiple late (Red) prompts at once, right from the client's prompt page!

Sorting Feature When a Medication is Not Scheduled
Whenever a medication comes in through the pharmacy without a scheduled time, the nurse is required to manually add the administration time to the medication. If this is not done, a medication may sit in the client's med list with no admin times. Without an administration time, prompts are not generated. There is now a way to access the client's medication list and see any medications that are missing admin times.

Early Prompt Pop-up
To avoid med errors, a pop-up message will appear on the screen when an early (Yellow or White) prompt is clicked. The message will warn the staff member that the medication is being processed too early and avoid mistakes.

Pharmacy Patient Code
A new "Pharmacy Patient Code" field has been added to the client profile page. When a client is properly mapped through the pharmacy interface, the pharmacy patient code field will be populated. Nurses can refer to this code when inquiring with their pharmacy and can troubleshoot any issues. For example, if the field is blank, the nurse may need to check Client's Waiting to accept the client in first.

Enhancements

New! Counted Medication Enhancement

A new feature has been added to counted medications. You now have the ability to count meds by the bottle or by sheets (i.e. – Morning, Afternoon, Evening bubble packs). The system will count each sheet separately and then add up the total amount of counted meds for you! We have also added a “Discrepancy” field to document any variance in the counts.

Improvement to One-Time Dispense and Antibiotic Scheduling

Two new checkboxes have been added to the medication event page. There is a checkbox to indicate whether or not a medication is a one-time dispense and another to indicate whether or not the medication has already been dispensed. If already dispensed, you will be prompted for an admin date and time. If not already dispensed, a prompt will be generated.

The same options are available when setting up the initial dose for an antibiotic.

Addition of “Last Updated By” Field in Medication Event Scheduler

Two columns were added to the medication list in the back office to indicate the last person to edit the medication as well as the date and time it was changed.

PRN/OTC Reporting

A section for the current approved PRN/OTCs was added to all referral sheets in addition to the PRN/OTCs given within the last 7-days. PRNs and OTCs have also been differentiated on multiple reports.

Client Name and Allergies List Added to PRN/OTC Admin Page

To avoid med errors, the client’s name and allergies list were added to the top of the PRN/OTC administration page.

Anticipated Return Date Removed from Client On-Leave Form

The anticipated return date has been removed from the Client On-Leave form in the front office and from the client profile page. The process to take a client off leave remains the same. You simply need to click the green button in the client’s prompt page or uncheck the “On Leave” box in the client’s profile page from the back office.

Barcode Scanner

For those customers who use a barcode scanner, multiple barcodes may now be scanned and then when 'Enter" is pressed, the corresponding red and green prompts for those barcodes will be opened. There was also a correction to the programming of the barcode scanner. It was adding a /xx suffix to the code and wasn’t registering properly. We have removed the suffix to correct the issue.

Bug Fixes

Medication Scheduler: There were reports of start date errors when scheduling a medication late at night. It would force the start date to the next day rather than the date it was actually created. This issue has been corrected.

One-Time Dispense Issue: The end date is now automatically set to the following day it was created to ensure that the medication is inactivated by the system appropriately.

Reports: The date and time stamp was added to the ***Physician Order Report*** to be consistent will all other reports. Also, a new "Duration of Orders" field was added to the ***Med Review Sheet***. Last 7-days of PRN/OTCs were also added to this report.

Changing Location Address: It was reported that when changing the location's address in the back office, the new address was not being updated in the client's profile. The programming was corrected to ensure that any changes to the location's address are reflected throughout the client's profile.